

Effie and Wilton Hebert Public Library Long Range Plan - March, 2016

City of Port Neches Vision Statement (2003):

Port Neches is a unique, spirited community where civic pride is evident. Our community has its priorities straight and is achieving its goals as it strives to reach its full potential. We are a destination city and a place to call home, with a beautiful riverfront, clean streets, safe neighborhoods, and quality education.

(Note- termwiki.com: "Destination City" - A city which, in and of itself, is an attraction.)

City of Port Neches Goals (2003):

- Riverfront Development
- Concrete Streets
- High Quality Police and Fire Services
- City Code/Zoning Updates and Land Use Study/Plan
- Improved Productivity Efforts
- Compliance with Federal and State Mandates

Library Vision Statement:

We will provide a Library that is enticing in all its aspects to those who are proud to call Port Neches their home and is captivating to our guests.

Library Mission:

We provide educational and leisure materials and services to stimulate imagination and learning for a lifetime, along with the tools to use, share, and transform information in modern up-to-date facilities for users of all ages.

Service Responses and Goals:

Stimulate Imagination - Reading, Viewing, and Listening for Pleasure. Users will have materials and programs that excite their imaginations and provide pleasurable reading, viewing, and listening experiences, whether individually or in group settings.

Goals:

1. Provide quality, high-interest books, DVDs, and other collection materials to users in a timely manner and provide a means of access for items not owned in a physical format.
2. Offer program events to the public at least 4 times per year that are primarily of interest for the sheer enjoyment factor.
3. Enhance users' knowledge of new leisure materials through book clubs, displays, and social media.

Satisfy Curiosity - Lifelong learning. Users will have the resources they need to explore topics of personal interest and continue to learn throughout their lives.

Goals:

1. Maintain a collection of useful and interesting non-fiction materials and provide a means of access for items not owned in a physical format.
2. Host a steady supply of continuing education-style classes, workshops, lectures, or instructional sessions on a variety of topics.
3. Host a regular series of classes on technology-related topics, designed to assist users who possess a range of knowledge in their technological experience.
4. Provide reference and research services in the extent that the local community requires.
5. Maintain a collection of local history, archives, and yearbooks and, where possible, digitize such collections to be made available online.

Connect to the Online World - Public Internet access. Users will have high-speed access to the digital world and instructional tools or classes to ensure that everyone can take advantage of the ever-growing resources and services available through the Internet.

Goals:

1. Provide computing resources for the public to access fiber-based Internet services throughout the building, utilizing in-house terminals and devices, or personal wireless tools.
2. Provide a means for the public to begin to print using their own personal devices.
3. Offer a basic-to-intermediate level of technical on-floor assistance by a knowledgeable staff.
4. Ensure that services can be accessed through a variety of popular operating systems and platforms.

Create Young Readers - Children's and Teen services. Children and youth will have programs and services designed to foster an ongoing love for reading throughout their youth, to provide supplemental reading for educational needs, and to join young readers together in a community environment.

Goals:

1. Provide a well-rounded collection of fiction and non-fiction Children and teen books.
2. Offer quality preschool storytime programming.
3. Offer quality Children's and Teen Summer Reading programs.
4. Provide Teen program events throughout the year at a rate of at least one program per month.
5. Develop a service that encompasses one new group (by age/subject of interest) not currently targeted.

Visit a Comfortable Place - Utilizing Physical and Virtual spaces. Users will have safe and welcoming physical places to meet and interact with others or to sit quietly and read and will have open and accessible virtual spaces that support networking.

Goals:

1. Provide comfortable, functional meeting spaces for use by the public, for library programs, for small groups, or for individual use.
2. Continuously identify and develop/maintain the technological functions required by those who use our meeting spaces.
3. Enhance the library's range of comfortable sitting and reading areas, activity spaces, and work tables for those who wish to consume, create, exchange, or transform their information.
4. Provide facilities, landscaping, and grounds that are beautiful, clean, safe, and relaxing.

Express Creativity - Create and share content. Users will have the services and support they need to express themselves by creating and transforming print, audio, video, visual, or even material content in a real-world or online environment.

Goals:

1. Invite, support, and sponsor groups to provide programming that transforms information into content.
2. Provide the technological resources conducive to creating and sharing content.
3. Maintain a supply of tools and information to assist in the creative and development processes that lead to information sharing and content development.
4. Offer workshops in the areas of technology and instruction that lead to transforming ideas and information into print, audio, video, visual, and material content.

Build a Strong Base of Operations- Support staff and General services. Users will have the support they require to meet their library goals through quality staffing and general library functions, excellent budgetary provisions, well-designed and legally compliant policies, procedures, and practices.

Goals:

1. Staff will receive the services, support, instruction, and direction they need to fulfill their duties in a manner that reflects productivity, quality, and caring.
2. The Library will provide for its users through its range of 'across-the-board', 'hidden', and general support services.
3. We will build an excellent collection of resources to offer the public, through our budgetary purchases, grants, and donations.
4. The Library's collection of materials will be continuously developed, with additions and withdrawals made on sound collection development principles.
5. Maintain/Seek out cooperative ventures that will enhance the services of the library.